

## **Curriculum Vitae**

Surname:	Amelia Aisyah
First Name:	Ratri
Date of Birth:	24 Juli 1989
Academic Qualification:	Master
Venia Legendi (qualification to teach):	Marketing Management, Business Communication, Business Ethics and CSR
Further Qualifications:	NA

At the Higher Education	2016
Institution since:	2010
Level of Employment:	Junior Lecturer
Teaching Focus:	Marketing Management, Business Ethics and CSR
Interdisciplinary Aspects:	Statistics for Business, Digital Marketing
Activities in the Areas:	
- Further Education	Participated in the Certified of Neuro Linguistic Program for Managerial Function (2021)
- Research	Consumer Behavior, Digital Marketing
- Consultancy	NA
How are personal research activities reflected in teaching activities?	Personal research activities are reflected in teaching activities:  1. My research gives contribution in the material that I given to students



Resea	ırch
1.	The Effect of Relational Capital on Performance: Knowledge Sharing as a mediation variable in Supplier and Buyer Relations
2.	Examining leadership style and advertising evaluation on employees' customer focus
3.	The effect of differentiation strategy to competitive advantage
4.	Influence of Technology Acceptance Model on Students Attitude Toward Online Shopping
5.	Quality Evaluation of Electronic Services on Train Passengers in Surabaya
6.	The Impact of design of contents on the acceptance of students in higher education using e-learning

Work experience:	
- General	Lecturer
- Activities as an Expert:	NA
Publications:	<ol> <li>The Effect of Relational Capital on Performance:         Knowledge Sharing as a mediation variable in         Supplier and Buyer Relations (2019 - International         Journal of Logistics Systems and Management         (Scopus Q2))</li> <li>Examining leadership style and advertising evaluation         on employees' customer focus (The 2nd Global         Conference on Business, Management and         Entrepreneurship (GCBME) 2017)</li> <li>The effect of differentiation strategy to competitive         advantage (The 3rd Global Conference on Business,         Management and Entrepreneurship (GCBME) 2018)</li> <li>Influence of Technology Acceptance Model on         Students Attitude Toward Online Shopping (Airlangga         International Conference on Economics and         Business (AICEB) 2018)</li> <li>Quality Evaluation of Electronic Services on Train         Passengers in Surabaya (The 3rd International         Conference on Family Business and         Entrepreneurship (ICFBE) 2019)</li> <li>The Impact of design of contents on the acceptance         of students in higher education using e-learning (The         3rd International Seminar of Contemporary Research</li> </ol>



	on Business and Management (ISCRBM) 2019)
Memberships:	- Member of Indonesia Management Forum (FMI)
International experience in:	
- Corporate Management	NA
- Academic Activities	NA
- Personal Background/	Personal Data:
Experience	Name : Ratri Amelia Aisyah, SM., M.SM Sex : Female Place/ Date of Birth : Surabaya, 24 Juli 1989
	Email : ratri.aisyah@feb.unair.ac.id
	Awards:
	E-learning Grant Universitas Airlangga (2017 – PIPS UNAIR)
Other:	NA