

## Curriculum Vitae

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| <b>Surname:</b>                                | Mohamad Yaqoub                  |
| <b>First Name:</b>                             | Amak                            |
| <b>Date of Birth:</b>                          | 23 Maret 1981                   |
| <b>Academic Qualification:</b>                 | Assistant Professor             |
| <b>Venia Legendi (qualification to teach):</b> | Master of science in Management |
| <b>Further Qualifications:</b>                 | Certification of teaching       |

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| <b>At the Higher Education Institution since:</b>                             | December 2009                                                                                                                                                                                     |
| <b>Level of Employment:</b>                                                   | Tenure track                                                                                                                                                                                      |
| <b>Teaching Focus:</b>                                                        | Business Statistics<br>Operations Management<br>Supply Chain Management<br>Operations Research                                                                                                    |
| <b>Interdisciplinary Aspects:</b>                                             | New business development, Innovation Management, Business Forecasting, Multivariate Statistics                                                                                                    |
| <b>Activities in the Areas:</b>                                               |                                                                                                                                                                                                   |
| - <b>Further Education</b>                                                    | PhD candidate in Operations Management (University of Groningen, The Netherlands)                                                                                                                 |
| - <b>Research</b>                                                             | Human Resource aspects in Operations and supply chain management                                                                                                                                  |
| - <b>Consultancy</b>                                                          | Strategic operations in state owned enterprises, strategic and operational activities of small medium enterprises, human resource management in state owned enterprises, new business development |
| <b>How are personal research activities reflected in teaching activities?</b> | My research strongly related with teaching activities. I use real cases from my research activities as an example to explain and explore theoretical background in teaching                       |

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| <b>Work experience:</b>           |                                                                                                                                                                                                                                       |
| - <b>General</b>                  | <ul style="list-style-type: none"> <li>- Apr 2007-Aug 2007: Research Executive DEKA Marketing Research, Jakarta</li> <li>- Apr 2006-Apr 2007: Relationship Manager at Citifinancial-Citibank, N.A., Jakarta</li> </ul>                |
| - <b>Activities as an Expert:</b> | <ul style="list-style-type: none"> <li>- Consultant for employee and customer satisfaction research, Dr. Soetomo General Hospital</li> <li>- Consultant for operations and human capital management, PT. Petrokimia Gresik</li> </ul> |
| <b>Publications:</b>              | Yaqoub, A.M., Broekhuis, H., Van Donk, D.P. (2019), Buyer involvement in supplier's HR practices as complimentary governance mechanism: two case studies in airport                                                                   |



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|  | <p>service triads. <i>Proceeding of the 26<sup>th</sup> EurOMA Annual Conference</i>. Helsinki, Finland, July 2019.</p> <p>Yaqoub, A.M., Broekhuis, H., Van Donk, D.P. (2019), Buyer involvement in supplier's HR practices: effects on customer-perceived service quality in service triads. <i>Proceeding of the 10th Service Operations Management Forum</i>. Groningen, The Netherlands, January 2019.</p> <p>Yaqoub, A.M., Broekhuis, H., Van Donk, D.P. (2018), Revisiting the effect of HR practices on SC Integration and SC Performance: A systematic literature review on empirical research. <i>Proceeding the 13<sup>th</sup> European Research Seminar on Logistics and SCM Conference</i>. Rotterdam, The Netherlands, May 2018.</p> <p>Yaqoub, A.M., Broekhuis, H., Van Donk, D.P. (2017), Managing service triads through buyer involvement in supplier's HR practices: Preliminary theoretical synthesis and illustrative case study. <i>Proceeding the 24<sup>th</sup> EurOMA Annual Conference</i>. Edinburgh, Scotland, July 2017.</p> <p>Yaqoub, A. M. (2014), Factors Affecting the Use of First Level of Hospital Information Technology in Surabaya. <i>The 6th International Conference on Operations and Supply Chain Management Proceeding</i>. Bali, Indonesia, November 2014.</p> <p>Yaqoub, A. M. and Indriani, Nurfitri (2014), Orientasi Konsumen, Oportunisme Konsumen, Penjanjian Kontraktual, Komitmen Sumber Daya dan Kemampuan Reverse Logistic. <i>Jurnal Manajemen dan Kewirausahaan</i>. Vol 16 No 1 March 2014. pp 35-46.</p> <p>Yaqoub, A. M. and Pratama, I. A. R. (2013), The Role of Power and Conflict Resolution in Supply Chain Relationships: Small Medium-sized Enterprises Context. <i>The 10th UBAYA International Annual Symposium on Management Proceeding</i>. Bali, Indonesia, March 16th 2013.</p> <p>Yaqoub, A. M. (2013), The Model of Factors Affecting Collaboration Practice in Indonesia Small-Medium Enterprises Supply Chain. <i>International Conference of Organizational Innovation Proceeding</i>. Hua- Hin, Thailand July 2-4 2013.</p> <p>Yaqoub, A. M. and Choirunnisak, N. (2012), Pemilihan Supplier Menggunakan AHP dengan Kriteria COTOV dan Metode Five Point Rating Scale pada Industri Percetakan. <i>Jurnal Manajemen Usahawan Indonesia</i>. Vol 41 No 4 July-September, pp 436-448.</p> <p>Yaqoub, A. M. (2012), Pengaruh Mediasi Kepercayaan pada Hubungan antara Kolaborasi Supply Chain dan Kinerja Operasi. <i>Jurnal Manajemen dan Kewirausahaan</i>. Vol 14 No 2 September 2012. pp 138-146</p> <p>Aprianingsih, A. and Yaqoub, A. M. (2012), Narcissism as an Organizational Value: Its Impact on Corporate Deviance, <i>Proceedings of International Conference in Organizational Innovations</i>, Surabaya, Indonesia, June 2012</p> <p>Yaqoub, A. M (2011), Managerial Cognitive and the Formulation of Supply Chain Dynamic Capabilities, <i>Proceedings of Forum Manajemen Indonesia conference</i>, Bandung,</p> |
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|                                          | Indonesia, November 2011                                                                                                                                                                       |
| <b>Memberships:</b>                      | EurOMA (European Operation Management Association), Academy of Management, Indonesian Academy of Management, Forum Manajemen Indonesia, International Association of Organizational Innovation |
| <b>International experience in:</b>      |                                                                                                                                                                                                |
| - <b>Corporate Management</b>            |                                                                                                                                                                                                |
| - <b>Academic Activities</b>             | 26th Annual EurOMA conference Helsinki, Finland<br>24th Annual EurOMA conference Edinburgh, Scotland                                                                                           |
| - <b>Personal Background/ Experience</b> | Co Founder and CEO of PT. Spiralife Bioteknologi Indonesia                                                                                                                                     |
| <b>Other:</b>                            |                                                                                                                                                                                                |