

Curriculum Vitae

Surname:	Dwi Lestari
First Name:	Yetty
Date of Birth:	2 May 1976
Academic Qualification:	Associate Professor
Venia Legendi (qualification to teach):	Operation & Supply Chain Management, Quantitative management, Research methodology, & Statistic fo business
Further Qualifications:	NA

At the Higher Education Institution since:	1999
Level of Employment:	Senior Lecture
Teaching Focus:	Operation & Supply Chain Management, Quantitative management
Interdisciplinary Aspects:	Research methodology, & Statistic fo business
Activities In the Areas :	
- Further Education	Participated in the Certified of Neuro Linguistic Program for Managerial Function (2021)
- Reseach	Organizational change capabilities, middle manager capabilities,
- Consultancy	Matter related with : <ol style="list-style-type: none"> 1. Business Improvement 2. Operation excellence 3. supply chain management

<p>How are personal research activities reflected in teaching activities?</p>	<p>Personal research activities reflected in my teaching activities as explained as follows ;</p> <ol style="list-style-type: none"> 1. My research methods directly related with subject that I teach in bachelor, Master and doctoral programme 2. statistical techniques in my research enrich the material given in my class 3. . Topic of my research enrich the material given in class <p>Research</p> <ol style="list-style-type: none"> 1. Service Quality analysis and proposed improvement Airlangga University library Campus B through the Integration of Importance Performance Analysis (IPA), and the Kano Model 2. Interorganizational System Characteristic Modeling to Support Collaboration, Integration and Supply Chain Innovation in the Health Care Sector in Indonesia. 3. Analysis Of Waste Production Management And Environmental Conditions On Coating Process Performance Before And After The Implementation Of Environmental Management System (EMS) 4. Performance Measurement Design in Service Companies
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<p>Work Experience:</p>	
<p>- General</p>	<p>Lecturer</p>
<p>- Activities as an Expert</p>	<p>Legal expert on</p> <ol style="list-style-type: none"> 1. Business Improvement 2. Operation excellence 3. supply chain management
<p>Publications:</p> <p>- Research</p> <p>- Consultancy</p>	<ol style="list-style-type: none"> 1. Middle manager capabilities and organisational performance: the mediating effect of organisational capacity for change (2021). <i>International Journal of Productivity and Performance Management</i>. 2. Dynamic managerial capabilities, organisational capacity for change and organisational performance (2021) the moderating effect of attitude towards change in a public service organisation. <i>Journal of Organizational Effectiveness: People and Performance</i>. 3. Service Quality Analysis of the Airlangga University Campus B Library Through the Integration of Importance Performance Analysis (IPA), and the Kano Model and Proposed Improvements Using Cause And Effect Diagrams (2015) <i>Journal of Theory and Applied Management</i>, 8(2).

Memberships:	<ul style="list-style-type: none"> - Member of Indonesian Economics Bachelor Association (ISEI) - Member of Indonesia Management Forum (FMI)
International experience in:	
- Corporate Management	NA
- Academic Activities	<ol style="list-style-type: none"> 1. Technological innovation and social entrepreneurship for economic development programme, Universiti Teknologi Malaya-Universitas Airlangga (2021)
- Personal Background/ Experience	<p>Personal Data: Name : Dr Yetty Dwi Lestari, SE.,MT Sex : Female Place/ Date Of Birth : Surabaya, 02 May 1976 Email Yettydl76@feb.unair.ac.id</p> <p>Awards</p> <ol style="list-style-type: none"> 1. Best paper award in Indonesia Management Forum (FMI) conference 2012 (Yogyakarta, Indonesia) <p>Educations</p> <ol style="list-style-type: none"> 1 Bachelor program, 1998, Faculty of Economics, Airlangga university 1. Master Degree, 2006, Postgraduate Program, Institute technology sepuluh nopember 2. Doctoral Degree 2021, Postgraduate Program, Faculty of Economics & Business Airlangga University <p>Work Experiences</p> <p>Academics:</p> <ol style="list-style-type: none"> 1. Associate Professor, Faculty of Economics & Business, Airlangga University 2. Head of Marketing Management Program, Faculty of Vocational Airlangga University (2006-2015) 3. Revenue Generated Unit Coordinator, Department of Management, Faculty of Economics & Business, Airlangga University (2016-2020) 4. Secretary of Management Department, Faculty of Economics & Business, Airlangga University (December 2020-present)
Other :	NA